



EMS PROFESSIONS

The **Platinum Educational Group** monthly newsletter is dedicated to EMS instructors, administrators, and providers. If you have any questions please reach out to us anytime either by [email](#) or call **616.818.7877**.

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Going back to School?

Students going back to school this year will be different due to the ongoing coronavirus pandemic. Some schools will reopen, some will remain closed. Some students may return to the classroom. Others may use virtual online learning methods or a combination of online and in-person courses. Regardless of what you will be doing, we have resources to help! We have programs for State Certification and National Registry prep; plus reporting, scheduling, and skills tracking for labs, clinicals, scenarios, portfolio, and

Student Minimum Competency Matrix. Make this upcoming school year easier by looking at our solutions outfitted for EMS training institutions.

To all you educators out there—thank you from all of us at Platinum. Please be safe and stay healthy.

The Staff at Platinum Educational Group



Who is Platinum Educational Group, exactly?

As Platinum Educational Group continues to broaden the versatility of their solutions for healthcare professions, as well as increase our audience, we would like to remind people of who we are and what we do!

We are staunch advocates for the highest degree of training for all EMS levels. And we are proud to boast the best testing prep and skills tracking programs for each.

“Platinum has a great system for learning, evaluation and importantly providing feedback to students. The support staff is timely and efficient...ALWAYS!” – Glenn Coffin, CEO at Emergency Medical Teaching Services, Inc, NH

***Factoid—We have delivered 400+ new features and updates for our customers, many at their request, since 2015!**

Our Mission: Deliver valid & reliable testing, scheduling, competency tracking, & compliance reporting solutions.

Our Vision: Every learner in the world can benefit from our solutions.



The EMS Handoff

The EMS Handoff Podcast - Special Guest, Doug Smith

Special Podcast featuring retiring Platinum Educational Group Co-Founder, Doug Smith

Platinum Educational Group is proud to collaborate with the EMS Handoff Podcast! Every month there will be a trivia contest sponsored by Platinum on the show. The winner will receive a **\$40 gift card to Pursue Outfitters** (another organization in collaboration with The EMS Handoff Podcast). **There will also be EMS recognition coins given away on every show!**

[Click here for Podcast](#)



2021 Platinum Educational Group EMS Scholarship Winner

Another BIG congratulations goes out to the 2021 Platinum Educational Group \$1000 EMS Scholarship Award Winner, Riley Erickson! Riley is enrolled in Hennepin EMS Paramedic program in Minneapolis, MN.

If you missed this year’s scholarship opportunity, don’t worry! These are annual awards, and you may be eligible for 2022. If you would like to be put on our 2022 notification list then simply fill out the short form below!

[2022 Scholarship Notification List](#)

Have You Explored AccredAssist® Yet?

PLATINUM EDUCATIONAL GROUP
www.platinumed.com
616.818.7877

Introducing AccredAssist®
AccredAssist® can also pull your existing cohort data from your Platinum account to auto-populate your:

- Clinical affiliate data
- Capstone field internship affiliate data
- Preceptor list including dates trained
- Summary tracking report
- Student Competency Matrix (Formerly Appendix G) report

EMSTESTING.COM
PLATINUMPLANNER.COM
Sales@platinumed.com

If you are an EMS Program Director, then you are already aware of the high turnover rate for paramedic program directors. There is much to keep track of for accreditation and it can be tiresome task searching for the information that you need, but we have a new solution that is changing the game- an all-in-one SSR recordkeeping feature!

[Click here for more information on AccredAssist](#)



Top Five Reasons to Use EMSTesting.com

- True Computer Adaptive Testing Practice that mimics the format of the National Registry exam!
- Most Validated Solution Available—Over 300,000,000 responses to date!
- Over 5,000 question test bank; with questions FOR ALL provider levels!
- Group Testing feature turns learning into a fun game!
- EMSTesting can be used with any EMS textbook, regardless of publisher!

Join the hundreds of other programs that have adopted our solutions to make their EMR-EMT-AEMT-Paramedic program run as efficiently as possible! We offer the most reliable and valid testing on the market via [EMSTesting.com](#). We provide the only Computer Adaptive Testing (CAT) prep program that mimics the National Registry Exam format! We will help your program raise your pass rates and we offer a [100% guarantee*](#) to back that!

“I have been working with Platinum Educational Group for a couple of years now. My program uses the test bank for all of our testing. The questions are very good and help set my students and graduates up for success on the NR exams.” – Scott Nelson, EMS Program Director at Texas Southmost College, TX

[Learn More](#)

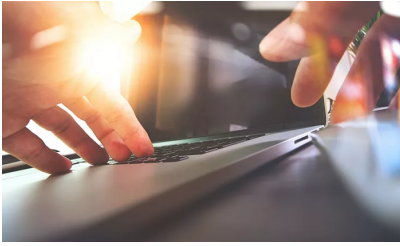


Top Five Reasons to Use PlatinumPlanner.com

- Easiest platform to record Student Minimum Competency Matrix (Formerly Appendix G)!
- Meets/Exceeds Accreditation Standards!
- Customizable platform to meet YOUR program’s specific needs!
- Provides students with a complimentary companion mobile app!
- There is NO Institutional fee just a competitive nominal per-student fee!

In addition to testing, we also provide a complete skills tracking, scheduling, and reporting solution called [PlatinumPlanner.com](#). This flexible program tracks schedules, skills, and patient encounters. It assists in clinicals, labs, and scenario experiences. It generates reports for student progress, accreditation standards, NREMT Portfolio requirements, and CoAEMSP Student Minimum Competency (Appendix G)! **Platinum Planner also offers free preceptor training - something our competitors do not!**

“Platinum Planner was so much easier to understand and operate compared to other EMS platforms. Having this platform made the class a lot easier to understand and labs were easier to document.” – Karmen Burns, Paramedic student, Johnston Community College, NC



2020 AHA Updates and T.E.I. (SATA) Questions

By Michael Nemeth, Medical Educator, Platinum Educational Group

Platinum Educational Group is constantly reviewing and updating our content. Areas recently updated include all American Heart Association (AHA) questions to align our questions with the updated 2020 guidelines and the introduction of technology-enhanced items (TEIs). These changes are also being implemented by the National Registry of Emergency Medical Technicians (NREMT).

The AHA, early this year, released the new 2020 guidelines. Platinum Educational Group reviewed all the AHA questions within our test bank. Each of these questions was then reviewed for content and any corrections that needed to be made were performed. All levels within EMS were updated, including EMR, EMT, AEMT, and Paramedic with current references.

[Read Full Article](#)



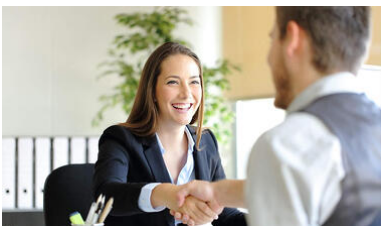
Knowing the difference between live skill and clinical skill documentation

By Elizabeth Cagle, Customer Service Advocate, Platinum Educational Group

There are two individual skills classifications within the clinical class, live skills, and clinical skills, each documented separately from the other. So, what exactly is the difference between them and how are they meant to be documented? This is a question asked more frequently.

Live skills are performed on real patients in isolation, meaning they are not done with an assessment or a series of other skills. When students do not have enough patient information to generate a full patient care report, the skills may be recorded as live skills.

[Read Full Article](#)



Differences Between Proprietary and Off-the-Shelf Screening Technology

By Levi Perkins, Corporate Screening

When you're considering which background screening provider is right for your organization, the technology the provider uses matters more to your screening and hiring process than you might think.

If your provider uses background check technology built off of a template designed for several other companies, it may feel like your organization's needs are being forced to fit into a cookie-cutter solution created for someone else. Conversely, when you work with a screening provider with proprietary background check technology, you're getting responsive functionality and customization with your needs in mind—and this is just one of the many benefits.

[Read Full Article](#)

Stuff I'd Wish They Taught Me in Class Part 12: How to Be a Better EMT

By Shao Trommashere, Educator



For three or four years I functioned as a paramedic. I had all my little para-tools constantly within reach in my ambulance. There was nothing I couldn't fix. My stubbed toe patient who was laughing and giggling one moment, then suddenly lapsed into cardiac arrest (true story!) was easily fixed by quick application of high-flow energy by defibrillator and a round of CPR. Every patient received my best care...my best ALS care.

[Read Full Article](#)

News From Our Allies in Education

Every month we feature a key news snippet or other information from our allies in EMS Education. If you would like to connect and see how we can collaborate, [contact us!](#)



Workshop for Paramedic Programs, September 15-16, 2021 @ 10:00AM Central Time (Virtual)

Program directors, faculty, and deans will be guided through the CAAHEP Standards and the accreditation process, enhancing the accreditation knowledge of Paramedic program faculty.

[More details](#)



EMS World Expo Returns – In-Person and Online (October 4 – 8, 2021 in Atlanta, GA or Virtually)

EMS World Expo is excited to offer something for everyone this year. Join us in person in Atlanta, Georgia, at the Georgia World Congress Center (learn what we're doing to make reconnecting as safe as possible). Or register for a virtual conference pass and join us online from anywhere in the world.

[More details](#)



2021 GEMSA Providers & Educators Conference (October 8-12, 2021 – Jekyll Island, GA)

The Georgia EMS Association encourages you to come to join us at the beach for the 35th Annual GEMSA Providers & Educators Conference. We believe you are going to find the educational experience at this conference to be both enjoyable and rewarding. In addition, we hope you take advantage of some of the great features Jekyll Island has to offer.

[More details](#)



2021 26th Annual NAEMSE Symposium (August 2-8, 2021 – Championsgate, FL)

NAEMSE is busy and full swing ahead planning the 2021 EMS Educators Symposium and Trade Show to be held at the four-star Omni Championsgate Orlando, Florida hotel from August 2-8, 2021.

[More details](#)



Upcoming Conferences Platinum Educational Group will be Attending

FDIC International – August 2 -7, 2021 – Indiana Convention Center, IN

NAEMSE – August 3 – 8, 2021 – Omni Orlando Resort at Championsgate, FL

EMS Today – August 24 – 27, 2021 – Henry B. Gonzales Convention, San Antonio, TX

Bring your coin by and say hello for a prize! Don't have a coin?? No problem! [Click Here](#) to schedule a demo and we will send you and your entire team a coin and some swag!



Staff Update: Ben Hurst

We are very pleased to announce that Ben Hurst has been promoted to Developer (Tier I)! He has worked hard for a long time to get to this point, and it is only the beginning for him and his career. Ben has now committed his first unassisted code update and has already closed a couple of issues! He will still be handling most of his current testing and tier 2 support duties for the time being as he continues to learn our codebase and is able to take on more and more complex development tasks.

Our plan is to hire a new QA/Tester to help take over those duties when he is more up-to-speed, but there is no set timeframe yet. The Dev Team is certainly excited to get the very-much-needed extra capacity!



From the Customer Support Team

How to get a refund or transfer?

Q: My student needs a refund or transfer to a different course, how do they go about that?

A: Transfer requests have come up a lot lately. These requests can be due to previous medical issues or having been approved into the wrong course. In these cases, the transfer policy will be followed to see if the student follows the requirements to approve a transfer.

[Click here for details](#)

“Fabulous product and support. I feel like I’m talking to my partner on the truck when I call support. It’s nice to talk with someone who actually understands the EMS service.” – Craig Stephenson, EMT Instructor at Anderson Community School, IN



Customer Showcase: Clark State College

Every month we give a little bit of love to one of our valued customers! This month we celebrate the awesome EMS Staff at Clark State College (OH).

Clark State began in 1962 as the Springfield and Clark County Technical Education Program. Clark State offers an associate degree and several certification programs. The certification courses may be taken separately or

in conjunction with the associate degree program.

Emergency medical services are expanding rapidly with more opportunities developing for emergency medical technicians (EMTs) and paramedics. Although working in EMS has traditionally meant working for a fire department, rescue squad, or ambulance, there are also positions in education, management, research publishing, communications, support services, and health agencies. Their program introduces students to a variety of emergency care situations and experiences both in the hospital setting and on emergency vehicles. Both day and evening courses are available.

Mission: To engage and empower diverse learners by providing high-quality educational programs and services that emphasize student and community success.

Vision: Clark State College will be the leader in education by partnering with our communities, businesses, and industries while achieving the highest levels of student success within a culture that provides intellectual, personal, and professional growth.

We want to thank them for their trust in our solutions, our customer service, and our reputation to provide the highest quality of both!

Leaving You Laughing



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