



## EMS PROFESSIONS

The **Platinum Educational Group** newsletter is dedicated to EMS instructors, administrators, and providers. If you have any questions please reach out to us anytime either by [email](#) or call **616.818.7877**.

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## Let the Countdown back to School Begin!!

For students, going back to school can create many different emotions. There can be nervousness, curiosity, and excitement. Many of the same feelings can be felt by educators as well. We can help your educators and students ease into the school year with our software! We have more than 75 years of combined education, testing, and scheduling expertise. We are proven to help your program and offer a money-back testing [guarantee!](#)

We provide online testing and skills tracking solutions for EMS educators, students, and institutions. So, if you are a part of any of those groups, **we want**

**to help you.** Contact us today!

**To all you educators out there—thank you from all of us at Platinum.** Please be safe and stay healthy.

## Who is Platinum Educational Group, exactly?

As Platinum Educational Group continues to broaden the versatility of their solutions for healthcare professions, as well as increase our audience, we would like to remind people of who we are and what we do!

We are staunch advocates for the highest degree of training for all EMS levels. We are proud to boast the best testing prep and skills tracking programs for each.

**“As a Program Director, I use this platform daily and I just love it. The tests really challenge the students and expose them to terms and questions they may not otherwise see. The customer service is 5 stars, from the customer sales rep all the way through to the help desk. I would highly recommend using Platinum Med tests in your next class, you will not be sorry.”**Joe Coppola, EMT Program Director, Northwest Regional Training Center (WA)

**\*Factoid—**Since 2015, we have delivered 500+ new features and updates for our customers, many at their request!

**Our Mission:** Deliver valid & reliable testing, scheduling, competency tracking, & compliance reporting solutions.

**Our Vision:** Every learner in the world can benefit from our solutions.



## Pricing Change Notification

Effective July 1, 2023

Platinum Educational Group has not had a price increase since 2018, however, our pricing schedule will increase slightly in 2023. These increases will not affect training institutional fees, but student fees will see a nominal change. We do our best to not do price increases to our valued customers, but at times it is unavoidable.

[Click for Full Article](#)



## Moving Your Program Forward: A New Workshop Series for 2022!

**Only 4 National Locations Left!!**

**Boston, MA (August 26-27)**

**Chicago, IL (September 16-17)**

**Philadelphia, PA (October 22-22)**

**Indianapolis, IN (November 11-12)**

Join us for an exciting New Workshop series for 2022! **Moving Your Program Forward** is designed to assist all educators, their programs, and their students to be successful through knowledge, practice, and hands-on learning techniques.

**Day 1 (8 hours)** This full-day focuses on the methods and implementation of techniques to create an educational environment where a student's success is nearly guaranteed. We will look at admission assessment to include learning preferences, improving student prerequisites and study habits, implementing a testing and teaching style that is educational and non-threatening, and making sure to practice like you expect to perform.

**Day 2 (4 hours)** This half-day workshop is designed to arm EMS administrators, instructors, & clinical coordinators with knowledge of the upcoming industry changes to the Student Minimum Competency (SMC) Matrix. This exclusive workshop will provide answers to the following questions "What are the changes to the SMC?", "How do they relate to the NREMT requirements?", "How do I incorporate these changes?", and much more!

**Each workshop location includes:**

- **Master Testing Techniques, Measurement, & Evaluation!**
- **Get Updates for SMC 2023 Requirements!**
- **12 CE Credits of Professional Development!**





- Group Testing feature turns learning into a fun game!
- EMSTesting can be used with any EMS textbook, regardless of publisher!

Join the hundreds of other programs that have adopted our solutions to make their EMR-EMT-AEMT-Paramedic program run as efficiently as possible! We offer the most reliable and valid testing on the market via [EMSTesting.com](https://www.emstesting.com). We provide the only Computer Adaptive Testing (CAT) prep program that mimics the National Registry Exam format! We will help your program raise your pass rates and we offer a 100% guarantee\* to back that!

**“I have been using EMS testing for over 10 years and love it. There is only so much you can cover in class and things in the textbook. Platinum Education and EMS testing give the students a vast array of scenarios and terms that may not get covered but are important. Great learning tool!”**

Joseph Rubino, Director of EMS & Instructor, Kirtland Community College (MI)

[Learn More](#)



## Top Five Reasons to Use PlatinumPlanner.com

- Ready for 2023 SMC Changes!
- Meets/Exceeds Accreditation Standards!
- Customizable platform to meet YOUR program’s specific needs!
- Provides students with a complimentary companion mobile app!
- There is NO Institutional fee just a competitive nominal per-student fee!

In addition to testing, we also provide a complete skills tracking, scheduling, and reporting solution called [PlatinumPlanner.com](https://www.platinumplanner.com). This flexible program tracks schedules, skills, and patient encounters. It assists in clinicals, labs, and scenario experiences. It generates reports for student progress, accreditation standards, NREMT Portfolio requirements, and CoAEMSP Student Minimum Competency (Appendix G)! Platinum Planner also **offers free preceptor training - something our competitors do not!**

**“I have used Platinum Planner for a couple of years now and what stands out the most (aside from the program) is the very reliable customer service. Consistently I have received help when needed and my changes have been applied to the program where/when requested. As for EMSTesting, I have used that extensively for the EMT side, but I am new to the Medic side and look forward to using the program.”** Sue Darroch-Wienberg, DMS, NREMT, Paramedic Program Instructor, Glendale Community College (AZ)

[Learn More](#)



## 5 Reasons to Conduct an SSN Trace Report

By Levi Perkins, Corporate Screening

Since they were first created in 1936, more than 450 million social security numbers (SSNs) have been issued to US citizens and permanent residents. SSNs are primarily used for identification and taxpaying services. Without an SSN, you can’t obtain credit, receive government services, or buy a home. The SSN is essential to everyday life. However, what many may not know is that the SSN is also a historical record that aids employers during the hiring process. It is a useful tool that delivers essential information about candidates during a background check.

What is an SSN Trace?

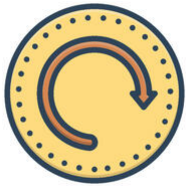
[Read Full Article](#)

## Can students be given a Retest on Assessment Tests in EMSTesting?

By Sarah Smith, Customer Service Advocate/Trainer/Development Tester, Platinum Educational Group

As the Fall approaches and students begin to enroll in their new courses in EMSTesting, you may encounter a situation where a student has been part of a previous course and completed some or all of their Assessment Tests. If you would like to reset these tests to give students

another opportunity to take them, you can delete their previous results. To do so, you can follow these instructions:



**As a School Administrator:**

From your School Administrator Homepage inside EMSTesting, in the Courses section, click on the course that the student is enrolled in. This should cause a couple of buttons to display. You will want to select the "Student Assessments" button.

[Read Full Article](#)



## **(Student) Understanding how to Sign up for shared site Opportunities**

**By Jose Alegria, Customer Service Advocate, Platinum Educational Group**

Students can differentiate shared site opportunities by the way they are displayed, opportunities available by a shared site will not have a defined time listed in the time column but will rather just read Selectable.

Off to the right of the opportunity for the shared site shift, students will click on sign up.

This will open a smaller window, that will have some general information about the site, and

in the bottom portion you'll see the Opportunity Scheduler from here students can search for available shifts for the site by clicking on Find Next Available Date, this will show the very next available slot for an opportunity at said site.

[Read Full Article](#)

## **News from Our Allies in Education**

Every month we feature a key news snippet or other information from our allies in EMS Education. If you would like to connect and see how we can collaborate, contact us!



### **Preceptors: A Cornerstone to a Successful Capstone Experience – September 21 @ 1 PM Central Time**

It is widely acknowledged that the capstone field experience represents the synthesis of all learning in a paramedic program. This phase of the program is critical to assess the paramedic student's ability to integrate all elements of learning gained in the classroom, lab, clinical, and field experience.

[More Info](#)



### **Advancing Evidence-Based, People-Centered EMS Care**

What a difference a generation makes—in 2007, a report from the Institute of Medicine pointed out the lack of evidence supporting most prehospital patient care protocols and practices. While most EMS systems were making treatment decisions based on what they felt was best for patients, there was little evidence to back it up.

[More Info](#)



### **National Association of EMS Educators**

Here you can review our full lineup of upcoming courses and events. Click on each event name to view the full details.

[More Info](#)



## Upcoming Conferences and Expos

[8/2/22 - 8/7/22](#) Louisville, KY NAEMSE Symposium

[9/15/22 - 9/16/22](#) Orlando, FL Clincon

[10/12/22 - 10/14/22](#) Orlando, FL EMSWORLD



## Ask the Customer Support Team

**Q:** Is there an option to get 1-on-1 training on your websites?

**A:** Absolutely! If you are new to Platinum or need brush-up training before Fall courses begin, we have online webinar training for you! To get to the training sign-up from the dashboard, click on the blue 'schedule training' on the upper right (shown below)

[Click for Full Details](#)

***"I have been using EMS Testing and Platinum Planner for 9 months now and it has been great. Whenever there is a problem, or I have questions someone is always there to help. Thank you for all that you do and for your excellent customer service." Kimberly Jeffries, EMS Program Director, Randolph Community College (NC)***



## Customer Showcase: Central Carolina Community College (NC)

Every month we give a little bit of love to one of our valued customers! This month we celebrate the awesome EMS staff at **Central Carolina Community College (NC)**

Central Carolina Community College's main campus is located on a 41-acre site on Kelly Drive off Nash Street near U.S. Highway 421 (east), Sanford, North Carolina, with 177,000 square feet of classroom, shop, and laboratory space. Ample equipment, a large Learning Resource Center and efficient staff provide optimum training in a variety of adult programs.

The EMS program at CCC and its Emergency Services Training Center provides critical training for emergency care responders. EMS offers courses focused on skills that will be needed for a career in the emergency medical field. Both Continuing Education and certificate programs are available.

EMS Continuing Education classes are conducted at ESTC and various emergency medical services agencies, rescue, and fire departments in Chatham, Harnett, and Lee counties. Students earn Continuing Education Units (CEU) credit for each class completed. Initial certification classes are held at the Siler City Main Campus in Chatham County, the Harnett Health Sciences Center in Harnett county, and at the Emergency Services Training Center in Lee County. All of the EMS classes are approved by the North Carolina Office of EMS and qualify the student for the OEMS state and/or national certification exam.

The Central Carolina Community College Paramedic Program is accredited by the Commission on Accreditation of Allied Health Education Programs ([www.caahep.org](http://www.caahep.org)) upon the recommendation of the Committee on Accreditation of Educational Programs for the Emergency Medical Services Professions (CoAEMSP).

**We want to thank them for their trust in our solutions, their trust in our customer service, and for their trust in our reputation to provide the highest quality of both!**

## Leaving You Laughing



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