

EMS PROFESSIONS

The **Platinum Educational Group** monthly newsletter is dedicated to EMS instructors, administrators, and providers. If you have any questions please reach out to us anytime either by **email** or call **616.818.7877**. **In this edition:**

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Nursing and EMS Celebrations!

This month we get to celebrate **BOTH** National Nurses Week and National EMS Week! This gives us the opportunity to shine a spotlight on the incredible nurses and the importance of EMS practitioners in safeguarding the health, safety, and well-being of their communities. We want to extend a special thanks to Health Care Workers who risk their lives in an attempt to save others, especially during the current COVID crisis.

We appreciate the hard work and dedication you are displaying during this unprecedented time...THANK YOU!

The Staff at Platinum Educational Group

Who is Platinum Educational Group, exactly?

Platinum Educational Group continues to broaden the versatility of solutions for healthcare professions, as well as increase our audience, we would like to remind people of who we are and what we do!



We are staunch advocates for the highest degree of training for all EMS levels. **We are proud to boast the best testing prep and skills tracking programs for each!**

"I have been working with Platinum Educational Group for a couple of years now. My program uses the test bank for all of our testing. The questions are very good and help set my students and graduates up for success on the NR Exam." - Scott Nelson, EMS Program Director at Texas

Southmost College, TX

*Factoid—We have delivered 370+ new features and updates for our customers, many at their request, since 2015!

Our Mission: Deliver valid & reliable testing, scheduling, competency tracking, & compliance reporting solutions.





The EMS Handoff Podcast

Platinum Educational Group is proud to collaborate with the EMS Handoff Podcast! Every month there will be a trivia contest sponsored by Platinum on the show. The winner will receive a \$40 gift card to Pursue Outfitters (another organization in collaboration with The EMS Handoff Podcast). There will also be EMS recognition coins given away on every show!

About the Podcast

The EMS Handoff podcast is your source for all things EMS. Hosts David Blevins, Bradley Dean, and Eric McCullough interview the content matter experts about the latest and greatest happenings in EMS. Interviews, read-throughs, thoughtful tidbits, and merchandise...what more can you ask for?

Click for Full Details and Podcast Info!



National EMS Week

May 16-May 22, 2021



This month contains National EMS Week - a time to recognize and honor **EMS** professionals for their tireless dedication to their communities—not just during this pandemic but every day! YOU could win a gift box filled with swag including a coffee mug, stainless steel food container cooler set, a key chain, and a recognition coin! The rules are easy, simply like our **Facebook Page** and put in your school's name and the national **EMS comment box.** That's it! Get 2 entries if you share the post!

Please, only EMS students and support staff.

The winner will be announced on 5/31/21.

Click for Full Details



Have You Explored AccredAssist® Yet?

If you are an EMS Program Director, then you are already aware of the high turnover rate for paramedic program directors. There is much to keep track of for accreditation and it can be a

tiresome task searching for the information that you need, but we have a new solution that is changing the game- an all-in-one SSR recordkeeping feature!

Click for Full Details

Don't miss Platinum's Annual Scholarship Program 2021 Opportunity!

Please pass this along to your students to apply today for a chance to be awarded a scholarship!

It is time again for our annual scholarship program! We are going on our 7th year of providing a \$1000 award to a student in each of the



following professions: EMS, Nursing, and Allied Health. To date, we have awarded \$17,000 in scholarship awards to deserving students across the country!

We encourage students to apply for such a great opportunity. We believe in students and their futures and want to give back! It is that simple (3) **the 2021 scholarship packet is now available!**

Click the link below for full details!

Scholarship Packet Information

Our 2021 EMS scholarship is dedicated to EMS educator, Kimberly Altavesta, who tragically passed away in 2020. Read more about Kim's contributions to EMS. RIP, Kim.



Top Five Reasons to Use EMSTesting.com

- True Computer Adaptive Testing Practice that mimics the format of the National Registry exam!
- Most Validated Solution Available—Over 215,000,000 responses to date!
- Over 5,000 question test bank; with questions FOR ALL provider levels!
- Group Testing feature turns learning into a fun game!
- EMSTesting can be used with any EMS textbook, regardless of publisher!

Join the hundreds of other programs that have adopted our solutions to make their EMR-EMT-AEMT-Paramedic program run as efficiently as possible! We offer the most reliable and valid testing on the market via EMSTesting.com. We provide the only Computer Adaptive Testing (CAT) prep program that mimics the National Registry Exam format! We will help your program raise your pass rates and we offer a 100% guarantee* to back that!

"I highly recommend Platinum Educational Group. As an educator, I can say their adaptive testing product has prepared my students well to take the cognitive exam for their course." -Alana Cameron Brown, Adjust Instructor at Motlow State Community College, TN

LEARN MORE



Top Five Reasons to use PlatinumPlanner.com

- Easiest platform to record Student Minimum Competency Matrix (Formerly Appendix G)!
- Meets/Exceeds Accreditation Standards!
- Customizable platform to meet YOUR program's specific needs!
- Provides students with a complimentary companion mobile app!
- There is NO Institutional fee just a competitive nominal per-student fee!

In addition to testing, we also provide a complete skills tracking, scheduling, and reporting solution called PlatinumPlanner.com. This flexible program tracks schedules, skills, and patient encounters. It assists in clinicals, labs, and scenario experiences. It generates reports for student progress, accreditation standards, NREMT Portfolio requirements, and CoAEMSP Student Minimum Competency Matrix (Appendix G)! **Platinum Planner also offers free preceptor training - something our competitors do not!**

"The entire system is user-friendly. Support is amazing and extremely responsive. I cannot wait to use the integration with EMSTesting and Planner. The Platinum Planner and EMSTesting have been great. We recently switched over to this platform and have been very pleased! As with any switch, there are bumps. Platinum support and educators have been fast to respond to help resolve any problems. Thank you!!" – Roman Simon, Instructor at Garden City Community College, KS

LEARN MORE

New Features Updates

NEW FEATURES: March 2021 NEW FEATURES: February 2021 NEW FEATURES: January 2021 NEW FEATURES: November 2020

UPDATE!

Update on Technology Enhanced Items

By John Spencer, Director of Education, Platinum Educational Group

We have begun entering new technology-enhanced items (TEIs) into our testing bank. The first round of TEI items will be Select All That Apply (SATA)/Multiple Selection (MS) items. The new TEI itemswill be

introduced as pilot items during computer adaptive testing (CAT) experiences. Your students will begin seeing the new TEI types as they complete CAT experiences. The pilot items will not be factored into the student's results. We are collecting validation data only at this point. If you do not want your students being exposed to the pilot questions, you can disable the item piloting feature by editing your school settings. Contact Customer Support if you require assistance with this.

Read Full Article



Platinum Educational Groups Video

By Benjamin Hurst, Tier 2 Software/Developer Tester, Platinum Educational Group

Platinum Educational Group has been creating and updating our video content for a long time now. Did you know that you can find a plethora of videos on Vimeo that we have created? Navigate to https://vimeo.com/platinumed and take a look. There are Client Testimonials, Self Help videos, Test

Anxiety videos, and much more. For active customers, we also have a New Features section that can only be accessed when logging into your Platinumed account.

Read Full Article



The Value of a Mobile-Friendly Student Background Screening and Immunization Compliance Solution

By Levi Perkins, Corporate Screening

In our interconnected world, smartphones have become invaluable in just about every facet of life. For students, in particular, mobile technology is a kind of lifeline.

Today's young people are "digital natives" who have never known life before smartphone technology. They expect digital solutions for getting everything done, including checking their class schedules, viewing their

grades, and communicating with their teachers.

Read Full Article



Stuff I'd Wish They Taught Me in Class Part 7: It's All About The Little Things

By Shao Trommashere, Educator

As paramedics, we sometimes forget about the phrase, "BLS before ALS." With the rapidly morphing medical field, medics find themselves doing more and more ALS interventions rather than BLS. All too

often, patients are looked at in reference to their chief complaints or vital signs versus the actual human beings they are.

"Wow! You shoulda seen the STEMI I had yesterday!" Or, "I had a bad hypotensive yesterday. I've never seen a BP lower than 60 before!"



AHA 2020 Guidelines Update

By John Spencer, Director of Education, Platinum Educational Group

Platinum Educational Group is excited to announce that we have completed the review of our EMS and Nursing primary test banks and high stakes testing content to identify, review, and update any testing items affected by the release of the 2020 American Heart Association Guidelines. Our Education Team reviewed all items of interest to ensure compliance with the new guidelines. We have also added reference information to the annotations of the items that were edited.

If you encounter any items that you believe contradict the new guidelines, please email the item ID# with an explanation of your concern to me at spencer@platinumed.com, and I will review the item and respond to you as soon as possible.

Thank you for your continued support.

Stay Healthy & Safe!



Scrubbing Data?

By Korben Kunard, Data Scientist, Platinum Educational Group

Cleaning/Organizing is a part of everybody's lives. It is something that whether you work as an office manager or a zookeeper or just about anything in between we all must deal with. I think everyone knows that cleaning and organizing are important and generally why we do those things. But today I

am here to talk about cleaning and organizing data! Cleaning data is called "Data Scrubbing" (certainly sounds like cleaning, right?) which is a term used for the process of correcting incorrect points in a set of data. I know... I know... It sounds super cool! I know you are probably asking why you should care. But I am here to tell you that just like cleaning your home or your office, it is important to clean your data.

Read Full Article

News From Our Allies in Education

Every month we feature a key news snippet or other information from our allies in EMS Education. If you would like to connect and see how we can collaborate, contact us!



Your Program's Annual Report is Due May 15th

All programs (CAAHEP-accredited and CoAEMSP-LoR) must annually publish their outcome results (e.g. National Registry or State Written Exam, Retention, and Positive Job Placement) from the calendar year two years prior verifiable by the latest annual report required.

More details



Join NAEMT for a Free CE Webinar

This webinar will take a deep dive into identifying and understanding EMS transport costs and other data elements required by CMS in the Medicare Ground Ambulance Data Collection (MGADC) survey.

More details



(GEMSA) Director & Leadership Conference

The 2021 GEMSA Directors & Leadership Conference will be in person May 3-5, 2021. Registration is now closed. If you registered, we'll see you there!

More details



2021 26th Annual NAEMSE EMS Educators Symposium & Trade Show August 2-8, 2021 Omni Orlando Resort at Championsgate

NAEMSE is busy and full swing ahead planning the 2021 EMS Educators Symposium and Trade Show to be held at the four-star Omni Championsgate Orlando, Florida hotel from August 2-8, 2021.

More details



Meet the Staff: Michael Nemeth Medical Educator

Mike joined Platinum Educational Group in February 2021 and brings with him over 25 years of experience in Emergency Medical Services and 15 years of experience in the fire service. Mike is a licensed Paramedic and Instructor Coordinator in Michigan where he has taught several EMR, EMT, and Paramedic courses. He is also a certified Firefighter. Mike is currently finishing his degree in Homeland security and enjoys spending time with his wife and children, cruising, and frequenting South Haven in the summer.

From the Customer Support Team My student needs a refund or a transfer...help!

Q: My student needs a refund or transfer to a different course, how do they go about that?

A: Transfer requests come up a lot lately. These requests can be due to previous medical issues or having been approved into the wrong course. In these cases, the transfer policy will be followed to see if the student follows the requirements to approve a transfer.

Click for Full Details

"The support I received was excellent. The support agent was patient and allowed me to explain the problem, then provided guidance and walked me through the steps. He also provided additional information to help with future occurrences. I am very satisfied and thankful your company has this kind of support available." - Brant Maslowski, Educator at Robert Wood Johnson University Hospital, NJ



Customer Showcase: Palomar College (CA)

Every month we give a little bit of love to one of our valued customers! This month we celebrate the awesome EMS Staff at Palomar College.

The Palomar campus is located in San Marcos, California, approximately 30 miles north of San Diego. Palomar enrolls approximately 30,000 full-time and part-time students. Residents of California are charged only \$46 per unit. At Palomar, students may choose from over 200 associate degree and certificate programs, complete the first two years of a bachelor's degree, or enjoy personal enrichment classes for lifelong learning.

Mission Statement: Palomar College's mission is to provide an engaging teaching and learning environment for students of diverse origins, experiences, needs, abilities, and goals. As a comprehensive community college, we support and encourage students who are pursuing transfer readiness, general education, basic skills, career and technical training, aesthetic and cultural enrichment, and lifelong education.

We want to thank them for their trust in our solutions, our customer service, and our reputation to provide the highest quality of both!





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